

Privacy Notice

(Last edited: February 24th 2010)

1) Gathering and using information

1.1) Information you give us

Personal Information

It is possible to input personal information (such as first name, last name, email address, telephone number, etc.) on this website. This is done when registering as a customer, with or without subscribing to our newsletter, or if ordering products without registration on this website.

We collect, store and use this data for the purpose of processing your order. If you are registering as a customer, we store the information in order for you not to have to input the information again for a future order.

If you give us the permission to send you our seasonal newsletter, we also use your information to send you this newsletter.

If you order without registering, we do not open a customer account for you. We delete your information when it is not required anymore for the processing of your order.

Credit card data is not stored or processed in our IT system. In order to achieve a high level of security the data is transferred in encrypted format to a payment service provider that is certified according to the Payment Card Industry Data Security System for further processing.

With credit card purchases we are obliged to store the information about the order for 18 months.

1.2) Automatically gathered information

1.2.1) Storing of IP addresses

In order to avoid fraud, we store the IP address, that links the computer from which the order has been placed with the Internet.

1.2.2) Anonymized information for statistical purposes

When visiting this website anonymized data about your visit such as the browser used and the operating system of your computer, the date and the time of the visit, pages viewed and your IP address are stored. This data is used for analyzing and improving the attractiveness and the ease of use of the website.

1.2.3) Cookies

This website uses so called cookies. Cookies are small data files that are stored on your computer when visiting the website. Cookies allow for increasing the ease of use of the website. We use cookies for example to allow for user login or the functions of the shopping basket.

We do not use permanent cookies but cookies that expire after a certain time. Also we do not store personal information about you in cookies.

The help function of most browsers tells you how you can prevent the browser from accepting cookies and how to disable cookies. If you do not accept our cookies though you cannot take advantage of the above mentioned features of our website.

2) Your right to view, change and delete your personal information

You have the right to view and change your personal information or to withdraw your consent to the use of your personal information by us at any time at no cost.

You can do this on this website by logging in and going to “my account” or you can send us a brief message by mail or fax or you can email us at

info@fummelundkram.com.

Moreover you have the right to get all your personal information deleted by us at any time at no cost. Please send us a brief message by mail or fax or email us at

info@fummelundkram.com.

3) Safety of your Information

Your personal information transferred to and from this website is SSL (Secure Socket Layer) encrypted. This prevents information from being read by third parties when it is transferred via the Internet.

Your personal information is stored on servers that are hosted in Germany. Only authorized personnel that is in charge of the technical or administrative management of the website and the service providers that we contract to manage certain aspects of processing your order have access to your data.

Please always log off when you have placed an order or if you have logged on and you wish to end your visit of our website.

4) Information Sharing with third parties

We do not share any personal data with third parties except with regard to third party service providers of PASCHBECK that need your personal information to process your order. They may not use the information for other purposes. These are the shipping company and with credit card purchases the payment service provider and the Acquirer. In addition your personal information may be shared with third parties if PASCHBECK is obliged to share the information by law or if sharing the data is necessary in order to prevent a fraudulent use of the website or to protect the rights of PASCHBECK or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction in case of credit card purchases.

In these cases, however, the scope of the data transferred is restricted to the required minimum.

5) Compliance with data security legislation

All information about customers is collected and processed by PASCHBECK in accordance with the relevant data protection laws.

6) Changes of the security policies

PASCHBECK can change the security policies for example in order to account for future changes of the website. In this case we will publish a new version of the data security policies.